CL. CLOSING MATERIALS (BASELINE AND CORE)

BC)X
CL	.1

IF THIS IS SP'S EXIT INTERVIEW, GO TO SECTION EX. OTHERWISE, IF THE SP IS DECEASED OR INSTITUTIONALIZED (INS1=3 OR 2) AND PROXY'S ADDRESS HAS BEEN PREVIOUSLY COLLECTED, GO TO CL4a. IF THE SP IS DECEASED OR INSTITUTIONALIZED (INS1=3 OR 2) AND PROXY'S ADDRESS HAS NOT BEEN COLLECTED, GO TO CL4. IF SP IS ALIVE, NOT INSTITUTIONALIZED (INS1=1), GO TO CL1.

CL1. Next, I would like to verify (your/SP's) home address and phone number(s). I have them listed as . . . [READ ADDRESS AND PHONE NUMBER(S) LISTED BELOW]. Are these correct?

CL2. [ENTER CORRECT ADDRESS AND PHONE NUMBER(S).]

[ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

[ENTER "XXX" FOR STREET ADDRESS TO ERASE PREVIOUS ENTRY ON SECOND LINE.]

[PRESS ENTER FOR FIELDS WITH NO CORRECTIONS.]

STADDR1

STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

BOX IF CHANGE WAS MADE TO SP'S PHONE NUMBER ONLY, OR IF NO CHANGES
CL2 MADE AT CL2, GO TO CL3a. OTHERWISE, GO TO CL3.

CL3.	INTERVIEWER: WAS O	CHANGE MADE TO SP'S ADDRESS BECAUSE SP MOVED?
	SPMOVED	YES
CL3a.	Is this the correct <u>mailir</u>	ng address for (you/SP)?
	OKMADDR	YES
CL3b.	What is (your/SP's) ma [ENTER "XXX" FOR ST	ailing address? REET ADDRESS TO ERASE PREVIOUS ENTRY ON SECOND LINE.]

[PRESS ENTER FOR FIELDS WITH NO CORRECTIONS.]

MSTADDR1 MSTADDR2 MCITY MSTATE MZIPCODE IF SP IN ORD SAMPLE OR DUAL ELIGIBLE SAMPLE, GO TO CL19. OTHERWISE, IF SP IS RESPONDENT (SPPROXY = 1), AND SP HAS A PHONE NUMBER, OR PHONE NUMBER WAS GIVEN AT CL6 OR CL10 DURING PREVIOUS ROUND, GO TO CL9.

IF SP IN ORD SAMPLE OR DUAL ELIGIBLE SAMPLE, GO TO CL19. OTHERWISE, IF SP IS RESPONDENT (SPPROXY = 1), AND SP DOES NOT HAVE A PHONE NUMBER OR PHONE NUMBER MISSING, GO TO CL5.

BOX CL3 IF PROXY IS RESPONDENT (SPPROXY = 2), AND PROXY IS IN SP'S HOUSEHOLD AND SP/PROXY HAS A PHONE NUMBER, OR PHONE NUMBER WAS GIVEN AT CL6 OR CL10 DURING PREVIOUS ROUND, GO TO CL9. (PROXY'S AND SP'S ADDRESS FIELDS SHOULD CONTAIN SP'S ADDRESS.)

IF PROXY IS RESPONDENT (SPPROXY = 2), AND PROXY IS IN SP'S HOUSEHOLD AND SP/PROXY DOES NOT HAVE A PHONE NUMBER, GO TO CL5. (PROXY'S AND SP'S ADDRESS FIELDS SHOULD CONTAIN SP'S ADDRESS.)

IF PROXY IS RESPONDENT (SPPROXY = 2), AND PROXY IS NOT IN SP'S HOUSEHOLD AND PROXY'S ADDRESS HAS NOT BEEN COLLECTED, GO TO CL4.

IF PROXY IS RESPONDENT (SPPROXY = 2), AND PROXY IS NOT IN SP'S HOUSEHOLD AND PROXY'S ADDRESS HAS BEEN COLLECTED, GO TO CL4a.

CL4. What is your address and phone number?

[PROBE: Is there a second phone number where you can be reached?] [ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

STADDR1 STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

CL4a. I'd like to verify your address and phone number(s). I have them listed as . . .[READ ADDRESS AND PHONE NUMBER(S) LISTED BELOW]. Are these correct?

CL4b. [ENTER CORRECT ADDRESS AND PHONE NUMBER(S).]

[ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

[ENTER "XXX" FOR STREET ADDRESS TO ERASE PREVIOUS ENTRY ON SECOND LINE.]

[PRESS ENTER FOR FIELDS WITH NO CORRECTIONS.]

STADDR1 STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

IF SP IN ORD SAMPLE OR DUAL ELIGIBLE SAMPLE, GO TO CL19. OTHERWISE, IF SP DECEASED OR INSTITUTIONALIZED (INS1=2 OR 3), GO TO CL25.

IF PROXY HAS A PHONE NUMBER THAT IS NOT=MISSING IN ANY FIELD, GO TO CL9.

BOX CL4

IF PROXY DOES NOT HAVE A PHONE NUMBER OR IF PROXY PHONE NUMBER MISSING (CL4 OR CL4a TELEPHONE NUMBER = 999, REF, DK), AND SP HAS A PHONE NUMBER (PREV. ROUND CL1 (AREA CODE ≠ 999, REF, DK)), OR PHONE NUMBER WAS GIVEN AT CL6 OR CL10 DURING PREVIOUS ROUND, GO TO CL9.

IF PROXY DOES NOT HAVE A PHONE NUMBER OR IF PROXY PHONE NUMBER MISSING AND SP DOES NOT HAVE A PHONE NUMBER (PREV. ROUND CL1 (AREA CODE) = 999, REF, DK), GO TO CL5.

CL5. As you may know, the Medicare Current Beneficiary Survey involves another interview. The next interview will be similar to the one we had today. We will be calling in about 4 months to set up a convenient time for the next interview.

Is there a phone number to call to arrange for the next interview?

PHONNINT	YES	1	(CL6)
	NO	2	BOX CL4A
	REFUSED	-7	BOX CL4A
	DON'T KNOW	-8	BOX CL4A

CL6.	What is that phone number?			
	INTNAREA INTNEXCH INTNLOCL	(
CL7.	And where is that phone locate	d?		
	PHONWHOS	PROXY'S OR SP'S HOME	2 3 4 5 -7 -8	BOX CL4A (CL8) (CL8) (CL8) BOX CL4A BOX CL4A
CL8.	What is this (RESPONSE IN CL PHONROST	.7) name? [ENTER ONLY ONE.]		
CL8a.	Under what name is that teleph	none number likely to be listed?		
	INTNNAME	SAME AS CONTACT NAME (CONTACT NAME FROM CL8) OTHER NAME (SPECIFY)	91	BOX CL4A
	INTNAMOS	DON'T KNOW	-8	BOX CL4A

CL9.		Current Beneficiary Survey involves another int. We will be calling in about 4 months to set u		
	Is (SP'S/PROXY'S PHONE NUM	IBER) the best phone number to call to arrange	for	the next interview?
	PHONBEST	YES NO REFUSED DON'T KNOW	2 -7	BOX CL4A
CL10.	What is the best number to call to [ENTER "999" IN AREA CODE IF	o arrange for the next interview? PERSON DOES NOT HAVE A PHONE.]		
	INTNAREA INTNEXCH INTNLOCL	(PHONE NUMBER		
CL11.	And where is that phone located	?		
	PHONWHER	PROXY'S OR SP'S HOME	2 3 4 5 -7	BOX CL4A (CL12) (CL12) (CL12) BOX CL4A
	PHONWHOS	SOMEWHERE ELSE (SPECIFY)	-	BOX CL4A BOX CL4A
CL12.	What is this (RESPONSE IN CL1 PHONROST	1) name? [ENTER ONLY ONE.]		

CL12aa. Under what name is that telephone number likely to be listed?

	SAME AS CONTACT NAME	
INTNNAME	(CONTACT NAME FROM CL12)	1
	OTHER NAME (SPECIFY)	91
	REFUSED	-7
INTNAMOS	DON'T KNOW	-8

GO TO CL13 IF:

BOX CL4A SUPPLEMENTAL SAMPLE, NO PREVIOUS CONTACTS, ONE PREVIOUS CONTACT AND CONTACT IS CURRENT ROUND PROXY, ALL PREVIOUS CONTACTS ARE CURRENT ROUND HOUSEHOLD MEMBERS, ALL PREVIOUS CONTACTS DELETED. OTHERWISE, GO TO CL12a.

CL12a. During our last interview we recorded name and address information for [READ NAME(S) BELOW], who would know where (you/SP) could be contacted in case we have trouble arranging for the next interview.

[HAND CONTACT SUMMARY TO RESPONDENT.]

CONTACT 1: (NAME) CONTACT 2: (NAME)

Is this information still correct?
[CODE ALL THAT APPLY.]
[PRESS CTRL/L TO LEAVE SCREEN.]

 CON1INFO
 YES, ALL INFORMATION CORRECT
 1
 BOX CL4B

 NO, NEED TO REPLACE CONTACT ONE
 2
 (CL12b)

 NO, NEED TO CORRECT INFO FOR CONTACT ONE
 3
 (CL12c)

 CON2INFO
 NO, DELETE CONTACT ONE - NO REPLACEMENT
 4
 BOX CL4B

 [NO, NEED TO REPLACE CONTACT TWO
 5
 (CL12b)]

 [NO, NEED TO CORRECT INFO FOR CONTACT TWO
 6
 (CL12c)]

CL12b. [Please give me the name of a relative or close friend who would know where (you/SP) would be. Please give me the name of someone who is not living with (you/SP).]
[ENTER ONLY ONE CONTACT].

CONTNUM1 CONTNUM2

CL12bb. [Please give me an address and phone number for contacting (CL12b NAME).]

[PROBE: Is there a second phone number where this contact person can be reached?]

[ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

STADDR1 STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

CL12cc. [(XXX) XXX-XXXX]

Under what name is (the first/that) telephone number likely to be listed?

PHONNAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL12b)	1
PHONN10S	OTHER NAME (SPECIFY)	91
PHONNAM2	REFUSED	-7
PHONN2OS	DON'T KNOW	-8

BOX IF TWO PHONE NUMBERS COLLECTED AT CL12bb (I.E., BOTH PHONE NUMBERS CL4A1 ? 999 OR REF), GO TO CL12cc1. OTHERWISE, GO TO **BOX CL4B**.

CL12cc1. [(XXX) XXX-XXXX]

Under what name is the second telephone number likely to be listed?

PHO2NAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL12b)	1
PHO2N1OS	OTHER NAME (SPECIFY)	91
PHO2NAM2	REFUSED	-7
PHO2N2OS	DON'T KNOW	-8

CL12c. [ENTER CORRECT ADDRESS AND PHONE NUMBER(S).]

[ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

[ENTER "XXX" FOR STREET ADDRESS TO ERASE PREVIOUS ENTRY ON SECOND LINE.]

[PRESS ENTER FOR FIELDS WITH NO CORRECTIONS.]

STADDR1 STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

BOX CL4A2 IF ANY FIRST PHONE NUMBER FIELD(S) MODIFIED AND AREA CODE ? 999 OR REF, AND SECOND PHONE NUMBER MODIFIED OR COLLECTED, GO TO CL12d. IF ANY SECOND PHONE NUMBER FIELD(S) COLLECTED OR MODIFIED, AND AREA CODE ? 999 OR REF, AND FIRST PHONE NUMBER NOT MODIFIED, GO TO CL12e. OTHERWISE, GO TO **BOX CL4B**.

CL12d. [(XXX) XXX-XXXX]

Under what name is (the first/that) telephone number likely to be listed?

PHONNAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL12a)	1
PHONN1OS	OTHER NAME (SPECIFY)	91
PHONNAM2	REFUSED	-7
PHONN2OS	DON'T KNOW	-8

BOX CL4A3 IF SECOND PHONE NUMBER MODIFIED OR COLLECTED AT CL12c, AND SECOND PHONE NUMBER? 999 OR REF, GO TO CL12e. OTHERWISE, GO TO **BOX CL4B**.

CL12e. [(XXX) XXX-XXXX]

Under what name is (the second/that) telephone number likely to be listed?

PHO2NAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL12a)	1
PHO2N1OS	OTHER NAME (SPECIFY)	91
PHO2NAM2	REFUSED	-7
PHO2N2OS	DON'T KNOW	-8

вох	IF MORE THAN ONE CODE ENTERED AT CL12a, GO TO THE NEXT APPROPRIATE QUESTION FOR THAT CODE.
CL4B	IF ONLY ONE CODE ENTERED AT CL12a OR WHEN CL12b/CL12c COMPLETED FOR EACH CODE ENTERED AT CL12a, GO TO <i>BOX CL4B1a</i> .

BOX CL4B1a	IF CODE 1, 2, OR 3 ENTERED AT CL12a AND THERE IS NO SECOND CONTACT FROM A PREVIOUS ROUND, GO TO CL16. OTHERWISE, GO TO BOX CL4B1 .
5 - 1 - 1 - 1	

CL13. (Besides yourself), please give me the name, address, and telephone number of a relative or close friend who would know where (you/SP) would be in case we have trouble arranging for the next interview. Please give me the name of someone who is <u>not living</u> with (you/SP).

TEMP	RESPONDENT REPORTS A CONTACT NAME	1	(CL14)
	RESPONDENT DID NOT REPORT A CONTACT NAME	2	BOX CL4B1
	REFUSED	-7	BOX CL4B1
	DON'T KNOW	-8	BOX CL4B1

CL14. [Please give me the name of a relative or close friend who would know where (you/SP) would be. Please give me the name of someone who is not living with (you/SP).]
[ENTER ONLY ONE.]

CONTNUM1

CL15. [Please give me an address and phone number for contacting (CL14 NAME).]

[PROBE: Is there a second phone number where this contact person can be reached?]

[ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

STADDR1 STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

CL15a. [(XXX) XXX-XXXX]

Under what name is (the first/that) telephone number likely to be listed?

PHONNAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL14)	1
	OTHER NAME (SPECIFY)	91
PHONN10S	REFUSED	-7
	DON'T KNOW	-8

BOX	IF TWO PHONE NUMBERS COLLECTED AT CL15 (I.E., BOTH PHONE NUMBERS ?
CL4B1b	999 OR REF), GO TO CL15b. OTHERWISE, GO TO CL16.

CL15b. [(XXX) XXX-XXXX]

Under what name is the second telephone number likely to be listed?

PHO2NAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL14)	1
	OTHER NAME (SPECIFY)	91
PHO2N1OS	REFUSED	-7
	DON'T KNOW	-8

CL16. Please give me another name, address, and telephone number of a relative or close friend who would know where (you/SP) would be in case we have trouble arranging the next interview. Again, please give me the name of someone who is not living with (you/SP).

TEMP	RESPONDENT REPORTS A CONTACT NAME	1	(CL17)
	RESPONDENT DID NOT REPORT A CONTACT NAME	2	BOX CL4B1
	REFUSED	-7	BOX CL4B1
	DON'T KNOW	-8	BOX CL4B1

CL17. [Please give me another name of a relative or close friend who would know where (you/SP) would be. Again, please give me the name of someone who is not living with (you/SP). ENTER ONLY ONE.]

CONTNUM2

CL18. [Please give me an address and phone number for contacting (CL17 NAME).] [PROBE: Is there a second phone number where this contact person can be reached?] [ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.] STADDR1 STADDR2 CITY STATE **ZIPCODE PHONLOCL** PHONEXCH PHONAREA PHONAR2 PHONEX2 PHONLO2 CL18a. [(XXX) XXX-XXXX] Under what name is (the first/that) telephone number likely to be listed? PHONNAM2 SAME AS CONTACT NAME (CONTACT NAME FROM CL17) 1 OTHER NAME (SPECIFY) PHONN2OS REFUSED -7 DON'T KNOW-8 BOX IF TWO PHONE NUMBERS COLLECTED AT CL18 (I.E., BOTH PHONE NUMBERS? CL4B1c 999 OR REF), GO TO CL18b. OTHERWISE, GO TO BOX CL4B1. CL18b. [(XXX) XXX-XXXX] Under what name is the second telephone number likely to be listed? SAME AS CONTACT NAME (CONTACT NAME FROM CL17) 1 PHO2NAM2 OTHER NAME (SPECIFY) ______91 REFUSED-7 PHO2N2OS DON'T KNOW--8

вох	IF NEW SAMPLE OR PREVIOUS CL19 = 2, REF, DK, OR PREVIOUS CL19a = 3, GO
CL4B1	TO CL19. OTHERWISE, GO TO CL19a.

CL19.	(Do you/Does SP) have another home, such as a vacation home, where (you/SP) spend part of the year?

REFUSED -7 **BOX CL4B2**DON'T KNOW -8 **BOX CL4B2**

CL19a. [CODE "YES" IF ALREADY KNOWN. OTHERWISE ASK:]

I would like to verify the address and phone number of (your/SP's) vacation home. I have them listed as. . . [READ ADDRESS AND PHONE NUMBER LISTED BELOW]. Are these correct?

CL20. [What is the correct address and phone number of that home?]

[ENTER "999" IN AREA CODE IF PERSON DOES NOT HAVE A PHONE.]

[ENTER "XXX" FOR STREET ADDRESS TO ERASE PREVIOUS ENTRY ON SECOND LINE.]

[PRESS ENTER FOR FIELDS WITH NO CORRECTIONS.]

VSTADDR1 VZIPCODE VSTADDR2 VPHONARE VCITY VPHONEXC VSTATE VPHONLOC

BOX IF SP II

CL4B2

IF SP IN ORD SAMPLE OR DUAL ELIGIBLE SAMPLE, GO TO CL25a. OTHERWISE,

GO TO CL21.

CL21. During our remaining interviews, we will continue to collect information about health care visits and the costs of any health care (you/SP) may receive. If for some reason you could not do the interview, please give me the name of someone who would be able to provide this information for (you/SP).

FUTRPROX SOMEONE NAMED 1 (CL22)

 NO ONE TO NAME
 2
 BOX CL4E

 REFUSED TO NAME SOMEONE
 3
 BOX CL4E

 DON'T KNOW
 -8
 BOX CL4E

CL22. [Please give me the name of someone who would be able to provide this information for (you/SP).] [ENTER ONLY ONE PERSON.]

FPROXNUM

CL22a. [Please give me an address and phone number for contacting NAME FROM CL22.]

[PROBE: Is there a second phone number where this contact person can be reached?]

[ENTER "999" IN AREA CODE(S) IF PERSON DOES NOT HAVE A PHONE.]

STADDR1 STADDR2

CITY STATE ZIPCODE
PHONAREA PHONEXCH PHONLOCL
PHONAR2 PHONEX2 PHONLO2

CL22b. [(XXX) XXX-XXXX]

Under what name is (the first/that) telephone number likely to be listed?

PROXNAM1	SAME AS CONTACT NAME (CONTACT NAME FROM CL22)	1
	OTHER NAME (SPECIFY)	91
PROXN10S	REFUSED	-7
	DON'T KNOW	-8

BOX CL4B3 IF TWO PHONE NUMBERS COLLECTED AT CL22a (I.E., BOTH PHONE NUMBERS? 999 OR REF), GO TO CL22c. OTHERWISE, GO TO **BOX CL4E**.

CL22c. [(XXX) XXX-XXXX]

Under what name is the second telephone number likely to be listed?

PROXNAM2	SAME AS CONTACT NAME (CONTACT NAME FROM CL22)	1
	OTHER NAME (SPECIFY)	91
PROXN2OS	REFUSED	-7
	DON'T KNOW	-8

BOX CL4E

IF SUPPLEMENTAL SAMPLE, GO TO CL23a. OTHERWISE, IF SP IS RESPONDENT (SPPROXY = 1), GO TO CL23.

IF PROXY IS RESPONDENT (SPPROXY = 2), GO TO CL24.

CL23. [I would like to thank you for keeping the calendar for this interview.] I would [also] appreciate it if you would [continue to] record health care visits and keep information about medical expenses for the next interview. Thank you for your time and cooperation during this interview.

CIRCLE TODAY'S DATE ON CALENDAR AS A REFERENCE FOR THE RESPONDENT. EXPLAIN CALENDAR SECTIONS AS NECESSARY. [TO LEAVE SCREEN, PRESS ENTER.]

BOX CL4F	GO TO CL26.	
-------------	-------------	--

CL23a. I would like to give you this calendar [HAND CALENDAR TO RESPONDENT] to record any health care visits (you have/SP has) with any kind of medical professional or facility.

Here is a folder to keep any medical bills, receipts, Medicare statements, and insurance statements that would be connected to (your/SP's) health care visits and other medical expenses so that we can talk about them during the next interview. I'd like to thank you for your time and cooperation and I look forward to seeing you soon.

CIRCLE TODAY'S DATE ON CALENDAR AS A REFERENCE FOR THE RESPONDENT. EXPLAIN CALENDAR SECTIONS IN DETAIL TO RESPONDENT.

[PRESS ENTER TO CONTINUE.]

BOX CL4F1	GO TO CL26.	
OL-11 1		

CL24. I would like to make sure you are aware of the calendar we use to record health care visits as well as the folder for keeping information about medical expenses for the next interview.

CIRCLE TODAY'S DATE ON CALENDAR AS A REFERENCE FOR THE RESPONDENT. EXPLAIN CALENDAR SECTIONS IN DETAIL TO RESPONDENT. [TO LEAVE SCREEN, PRESS ENTER.]

CL25. I would like to thank you for your time and cooperation during this interview. We may be contacting you in the future for further information. [PRESS ENTER TO CONTINUE.]

BOX	IF SP IN ORD SAMPLE OR DUAL ELIGIBLE SAMPLE, GO TO CL25a. OTHERWISE,
CL4F2	GO TO CL26.

- CL25a. Those are all the questions that I have for you. You have made a very important contribution to the Medicare program and all of its beneficiaries by talking with us today about (your/SP's) medical care. Thank you very much for your time and effort. [TO LEAVE SCREEN, PRESS ENTER.]
- CL26. INTERVIEWER: WAS THIS INTERVIEW CONDUCTED MOSTLY IN ENGLISH, SPANISH, OR SOME OTHER LANGUAGE?

 INTLANG
 ENGLISH
 1

 SPANISH
 2

 INTLANOS
 OTHER (SPECIFY)
 91

 LANG

CL27. PLEASE WAIT. CASE IS IN SAVING PROCESS. [FINSCRO]

REMIND RESPONDENT THAT SOMEONE FROM THE HOME OFFICE MAY BE CALLING TO VALIDATE INTERVIEW.

THIS CASE IS CODED (CODE) - COMPLETE (DECEASED).

PRESS ENTER TO RETURN TO THE MAIN MENU.

BOX CL5	CODE CASE AS COMPLETED.
020	